Wikimedia Italia Social responsibility report 2020

Ordinary Shareholders' Meeting • 15th May 2021

condensed version

Social responsibility report: what is it?

- ---> A report of the activities of 2020
- ---> Legal obligation to which third-sector organisations with more than 1 million in funds are subject
- ---> New for Wikimedia Italia
- Structured according to the guidelines provided by the Ministry of Labour and Social Policies on 4th July 2019
- Opportunity for review, measurement of impact and transparency
- wiki.wikimedia.it/wiki/Associazione:Bilancio_sociale_2020

- 1.1 Note on Methodology
- 1.2 General information about the organisation
- 1.3 Structure, governance, administration
- 1.4 People working for the organisation
- 1.5 Objectives and activities
- 1.6 Economic and financial situation
- 1.7 Other information
- 1.8 Monitoring carried out by the Board of Statutory Auditors

011 • General information about the organisation

- We organise cultural, artistic or recreative activities of social interest to promote and support Wikimedia and OpenStreetMap projects, as well as other free content and software
- **→** We promote and protect:
 - The right of citizens to transparency and to public participation through the free use of public sector works, information, data and software.
 - The rights of citizens in the digital field, for free expression and information, to the arts and sciences, to privacy and to protection of personal data
- **→** We stand for the protection and appreciation of cultural heritage and the landscape for:
 - ---> the promotion and digital diffusion of cultural works
 - the promotion of free license use and participatory approaches at cultural institutions and public bodies
- **We collaborate with schools and universities on education and vocational training regarding these subjects**

- 1 Who are we?
 - 1.1 Identity card
 - 1.2 The history of Wikimedia Italia
- 2 Relationships with Wikipedia and the Wikimedia Foundation
- 3 Relationship with the OpenStreetMap Foundation
- 4 Objectives and values
- 5 General statutory activities
- 6 What do we do?
- 7 Links with other Third-Sector

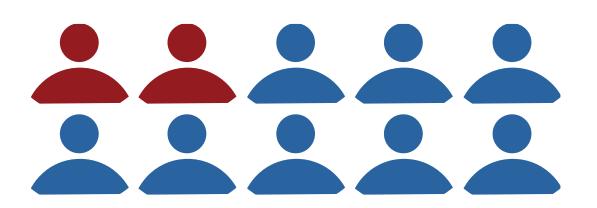
Organisations

012 • General information about the organisation

What do we do and what do we wish to achieve:

- Raise awareness about our projects and subjects
- ---> Encourage the community's online and offline activity, ensure a generational continuity
- ---> Increase the availability of free content, especially by opening closed content
- Expand the wealth of knowledge that is freely accessible to all
- ---> Promote institutional and legislative changes
- ---> **Network** with other Third-Sector Organisations

021 • Structure, governance, administration

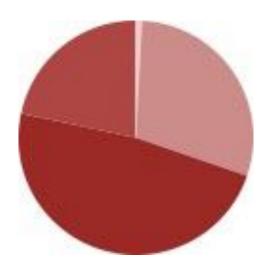


303 members

between 15 and 83 years old

Women: **68** (22.44%)

Men: **235** (77.56%)



<18 years old = **0.99%**

18-40 years old = **27.72%**

40-60 years old = **45.54%**

60-80 years old = **20.46%**

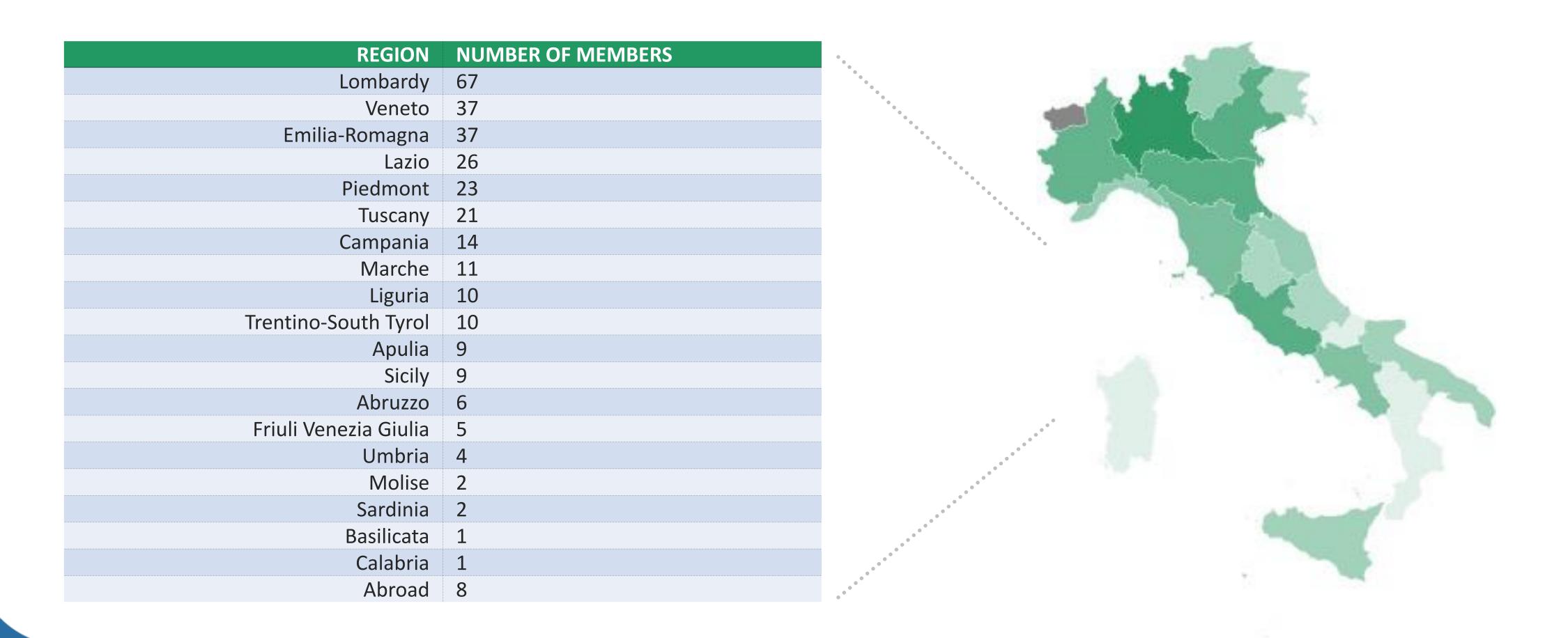
Oldest member = 83 years old

- 1 Membership base
- 2 System of governance
 - 2.1 Meetings
 - 2.2 Board of Directors
 - 2.3 Board of Trustees
 - 2.4 Board of Statutory

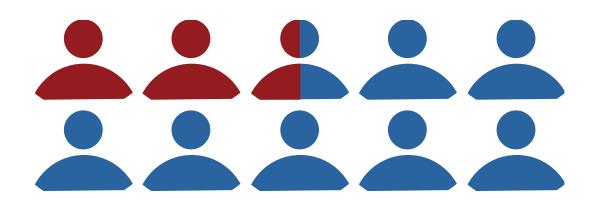
Auditors

- 3 Participation in and principles of internal democracy
- 4 Stakeholder

022 • Structure, governance, administration



03 • People working for the organisation

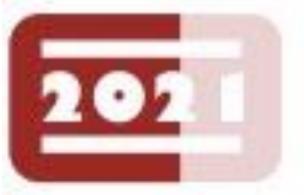


103 volunteers

Women: **27** (26.21%)

Men: **76** (73.79%)

Members:



Non-members:

31

| REGION | NO. |
|-----------------------|-----|
| Lombardy | 26 |
| Veneto | 13 |
| Emila-Romagna | 4 |
| Lazio | 11 |
| Piedmont | 6 |
| Tuscany | 8 |
| Campania | 8 |
| Marche | 2 |
| Liguria | 4 |
| Trentino-South Tyrol | 2 |
| Apulia | 4 |
| Sicily | 4 |
| Abruzzo | 4 |
| Friuli Venezia Giulia | 2 |
| Umbria | 1 |
| Molise | 1 |
| Calabria | 1 |
| | |

| National co | oordinators | |
|----------------------------|------------------------------------|---------------------------------|
| Cultural institutions | Stefano Dal Bo (unt | il |
| | 17 th December) | |
| OpenStreetMap | Alessandro Sarretta | <u>a</u> |
| Regional co | oordinators | |
| Abr | uzzo | |
| Carla Co | olombati | |
| Cultural institutions | Dimitri Bosi | |
| Education | Anastasia Nespoli | |
| Camı | pania | |
| Remo | Rivelli | |
| La | zio | |
| OpenStreetMap | Paolo Rosati | |
| Ligi | uria | |
| Gregor | io Bisso | |
| Lomb | pardy | |
| Marta Cecilia Pigazzini (u | ntil 17 th December 202 | 20) |
| OpenStreetMap | Lorenzo Stucchi | |
| Мо | lise | |
| Luigi P | etrella | 1 Paid personnel |
| Tusc | cany | 1.1 Training |
| Camillo | Pellizzari | 2 Volunteers |
| Cultural institutions | Chiara Beni | 2.1 Activities 2.11 Figures |
| Ар | ulia | for chart |
| Ferdinand | o Traversa | 2.2 Remuneration for |
| Ven | eto | bodies and members 2.3 Expense |
| Michele N | Marchetto | reimbursement |
| Education | Roberta Reginato | |
| OpenStreetMap | Matteo Zaffonato | |
| Um | bria | |
| OpenStreetMap | Marcello Arcangeli | i |
| | | |

1 • Organisation of cultural, artistic or recreative activities of social interest

(WMI Articles of Association, article 3)

- Percorsi Agili: an application based on OpenStreetMap that identifies accessibility options free from architectural barriers
- ALI Wiki Project Accessibilità Libri Wiki: collaboration with the Associazione Nazionale Subvedenti (National Association of the Visually Impaired) on making certain books present on Wikisource available in digital format to people with visual impairments of all ages.
- ---> WikiDonne APS: support for all of the association's activities
- Archivio Meraviglioso: in partnership with the Istituto dei Ciechi (Institute of the Blind) in Milan: aim of transforming the Institute's archival heritage into a digital format
- Africa Fashion GATE Prize: recognition of Wikimedia Italia's activities in support of cultural institutions





| OPEN STREET MAP | 2019 | 2020 |
|------------------------------------|------|-------|
| OSM events recorded in the logbook | 44 | 38 |
| Total participants | 660 | 1,338 |
| Of which new users | 345 | 996 |
| Of which expert users | 315 | 375 |
| Total active members on OSM | 17 | 40 |



| STRENGTHENING OF THE COMMUNITY | 2019 | 2020 |
|---|-------------------|------|
| Activities organised or activities in which members participated (according to the logbook) | 247 | 99 |
| Activities organised or activities in which members (according to the logbook) who do not belong to other programs participated | 72 | 120 |
| Funding requests approved | 8 | 23* |
| Participation grants awarded 6 | (4 actually used) | 3 |
| Number of internal training activities | 5 | 24 |
| Participants in internal training activities | 27 | 150 |
| Members participating in the association mailing list | 170 | 100 |
| Members who have made at least one modification on the association's wiki | 58 | 66 |
| Coordinators who organised at least 3 activities | 17 | 18 |
| Members who organised at least one activity | 67 | 120 |
| *Microgrant projects + Budgetary Adjustments | | |

2 • Promotion and protection of human, civil, social and political rights, as well as consumer rights (WMI Articles of Association, article 3)

Advocacy activities:

- ---> Transposition of the European Union Copyright Directive into national law
- ---> Launch of the Creative Commons Italia help desk
- ---> 14th May 2020, Senate hearing Bill 1721 for the 2019 Copyright Directive
- ---> 7th September 2020, partecipation in the *Copyright, i nodi di una legge nazionale* conference
- --> 25th September 2020, organisation of the online conference Valorizzare il patrimonio culturale attraverso la fotografia in rete
- ---> Production of informational videos *Libertà di panorama e riuso delle immagini*
- ---> Member of Free Knowledge Advocacy Group EU



telefono e indirizzo email.

- 10.00 Introduzione Giuditta Giardini - Il Sole 24 Ore
 - **10.10** Saluti Matteo Ruffoni - Presidente di Wikimedia Italia

WIKI LOVES MONUMENTS

- **10.15** Presentazione del concorso fotografico Wiki loves monuments 2020 Lorenzo Losa – Wikimedia Italia
- 10.30 Promuovere il turismo attraverso Wiki loves monuments e la fotografia libera Lorenzo Lipparini – Comune di Milano Assessore Partecipazione, Cittadinanza attiva e Open data
- 10.45 Valorizzare il patrimonio culturale dei centri storici italiani attraverso Wiki loves monuments Vincenzo Santoro – Anci, Dipartimento cultura e turismo

"A TU PER TU CON LA CONOSCENZA APERTA"

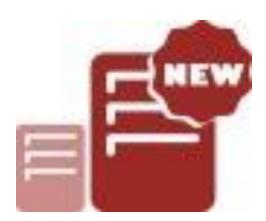
11.00 Presentazione e proiezione videointerviste Wikimedia Italia Maria Pia Dall'Armellina – Wikimedia Italia

USO E RIUSO DELL'IMMAGINE DIGITALE DEL BENE CULTURALE

- **11.15** Che cos'è la libertà di panorama? Antonella De Robbio - AIB
- 11.30 Il riuso delle immagini di beni culturali come opportunità di valorizzazione e innovazione Mirco Modolo – Mibact, Archivio centrale dello Stato
- 11.45 L'attività di ICOM Italia in tema di copyright e diritti delle immagini Sarah Orlandi - ICOM Italia e Pierfrancesco Fasano - ICOM italia
- 12.00 Il Mibact e la digitalizzazione del patrimonio culturale Laura Moro – Mibact, Istituto centrale per la digitalizzazione del patrimonio
- 12.15 Conclusioni Lorenzo Casini - Capo di gabinetto MiBACT

3 • Measures for the protection and appreciation of cultural heritage and the landscape (WMI Articles of Association, article 3)

- ---> Start of the *Il patrimonio culturale italiano su Wikipedia, i progetti Wikimedia e OpenStreetMap* project
- ---> Wikipedian in residence, collaborations with:
 - ---> Musei Civici di Modena (the Civic Museums of Modena)
 - ---> Archivio Ricordi (the Ricordi Archive)
 - --- Accademia delle Scienze (Academy of the Sciences)
 - → BEIC (European library of information and culture) Foundation
 - ---> Padova Wiki 2020
- Training with BeWeb-CEI (Online ecclesiastical heritage-Italian Episcopal Conference) and LazioInnova
- ---> Online Summer School *I progetti Wikimedia per le istituzioni culturali*
- Contest for cultural institutions, *Piccoli Musei* e *Wiki teatro libero*



42 (+180%)

New projects and institutional activities



24 (+26%)

Training for the cultural sector

3 • Initiatives for the protection and appreciation of cultural heritage and the landscape (WMI Articles of Association, article 3)

Wiki loves monuments

- ---> Ranked 3rd internationally by number of photographers; 7th by uploads
- → 301 authorisations
- Tuscany ranked 1st in Italian region with the highest number of photos and photographed monuments, followed by Lombardy, Basilicata and Emilia Romagna
- ---> Collaboration with Deborah De Angelis (Creative Commons Italia) on giving legal assistence to municipalities, organisations and archaeological superintendences
- ---> Local editions in Abruzzo, Basilicata, Lake Como area, Liguria, Apulia and Tuscany.







15.000 uploaded photos

712 participants

4 • Education and vocational training, and cultural activities of social interest and with an educational purpose

(WMI Articles of Association, article 3)

- Wiki-imparare contest: 3,000€ to 15 institutes for the purchase of technological equipment that allows education and training activities on the Wikimedia and OpenStreetMap platforms to be completed in the school year 2020/21.
- Revised MIUR (Ministry of Education, University and Research) protocol: 3 accredited training courses for teachers that took place online between October and December 2020 with 100 teachers and 11 wikimedian and OSMer instructors.
- Diventa wiki-docente contest: for the continuing professional development of teachers during the pandemic period, proposing Wikimedia and OpenStreetMap projects as learning environments. 135 candidates from 17 Italian regions; 60 teachers completed the training course and received the course certificate.

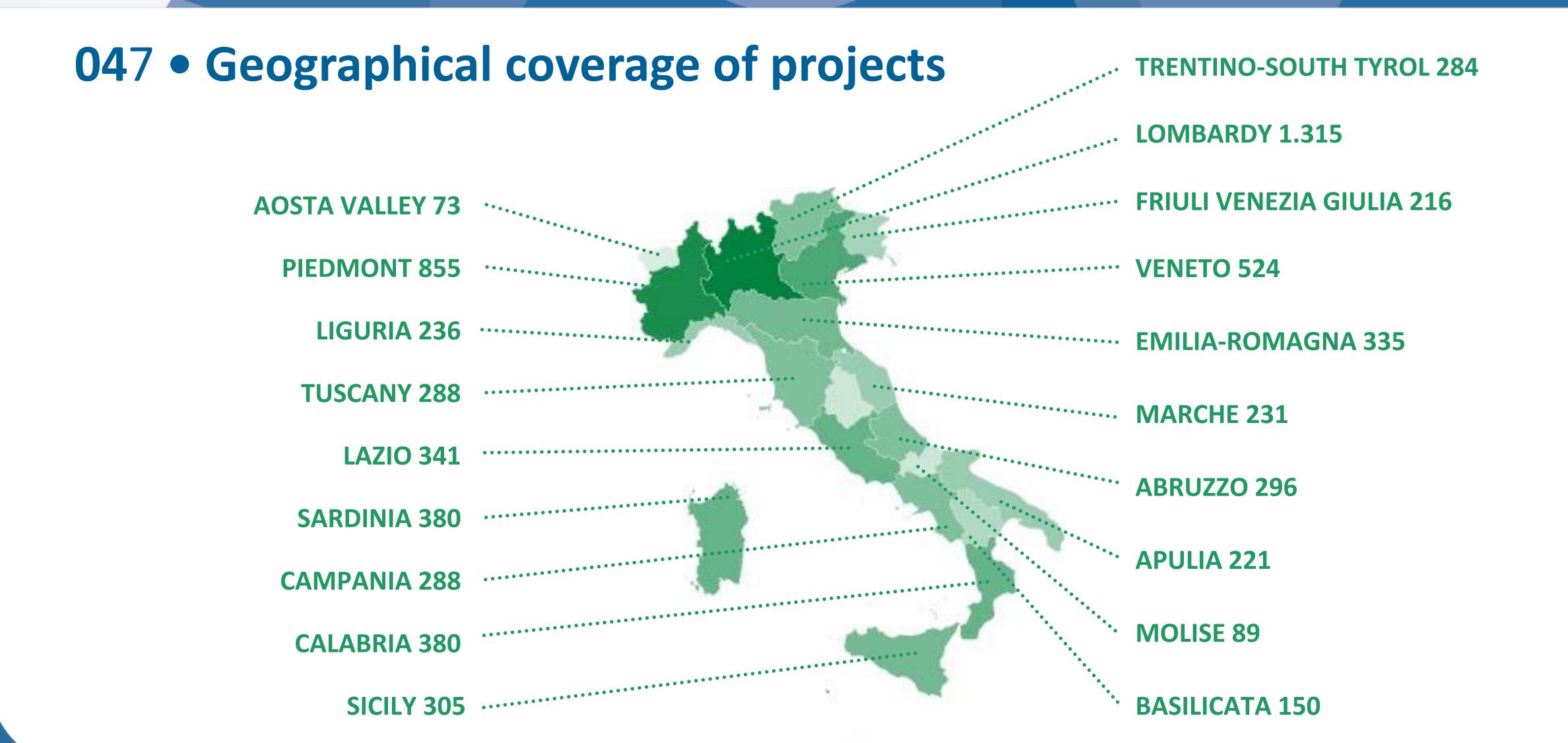


4 • Education and vocational training, and cultural activities of social interest and with an educational purpose (WMI Articles of Association, article 3)

- ---> Wikibussole, Schoolkit, Video tutorial
- ---> Winter School Integrare conoscenza e informazione by the Università Cattolica del Sacro Cuore (Catholic University of Milan)
- ---> Masters in Digital Humanities at the Università degli Studi di Milano (University of Milan)
- ---> New partnerships with:
 - ---> Università degli Studi di Bari Aldo Moro (University of Bari Aldo Moro)
 - Università degli Studi di Verona (University of Verona)
 - ---> Università degli studi del Molise (University of Molise)
 - ---> Università degli Studi della Basilicata (University of Basilicata)
 - Università di Genova (University of Genoa)
- ---> Wikipedia and the Italian school system
- ---> Repubblica digitale (Digital Republic)



2,068 (+9.5%)
students and teachers involved in school and university events and courses during 2020



048 • Geographical coverage of projects

| A.I. | Wiki-docente contest | 5 |
|--------------------|--|-----|
| Abruzzo | WLM competition (Cities that participated) | 290 |
| 296 | WLM competition (Local competition) | 291 |
| | Wiki teatro libero contest | 1 |
| | Wiki-docente contest | 8 |
| Basilicata | WLM competition (Cities that participated) | 124 |
| 140 | WLM competition (Local competition) | 1 |
| | Presentations, conferences | 1 |
| | Schools: courses | 5 |
| | 10 Piccoli Musei contest | 1 |
| Campania | Wiki-docente contest | 1 |
| 298 | Wiki-imparare contest | 8 |
| | WLM competition (Cities that participated) | 288 |
| | Wiki teatro libero contest | 1 |
| Emilia Damagna | Wiki-docente contest | 4 |
| Emilia Romagna 335 | WLM competition (Cities that participated) | 328 |
| 333 | Presentations, conferences | 1 |
| | Wikipedian in residence | 1 |
| Aosta Valley 1 | WLM competition (Cities that participated) | 1 |

| | 10 Piccoli Musei contest | 1 |
|-----------------------|--|-----|
| Calabria | Wiki-docente contest | 10 |
| 296 | WLM competition (Cities that participated) | 380 |
| | Wiki-imparare contest | 1 |
| Friuli Venezia Giulia | Wiki-docente contest | 1 |
| 216 | Wiki-imparare contest | 1 |
| 210 | WLM competition (Cities that participated) | 214 |
| | 10 Piccoli Musei contest | 2 |
| | Wiki teatro libero contest | 1 |
| | Wiki-docente contest | 14 |
| Lazio 341 | WLM competition (Cities that participated) | 321 |
| | WLM competition (Private organisations that participated) | 1 |
| | Conferenza Episcopale Italiana (Italian Episcopal Conference) Training | 1 |
| | University: courses, seminars, conferences | 1 |
| | 10 Piccoli Musei contest | 1 |
| Liguria 236 | Wiki teatro libero contest | 1 |
| | Wiki-docente contest | 1 |
| | WLM competition (Cities that participated) | 232 |
| | WLM competition (Local competition) | 1 |

049 • Geographical coverage of projects

| | 10 Piccoli Musei contest | 1 |
|---------------|---|-------|
| | Wiki teatro libero contest | 1 |
| | Wiki-docente contest | 21 |
| | WLM competition (Cities that participated) | 1,277 |
| | WLM competition (Local competition) | 1 |
| Lombardy | Stelline Conference | 1 |
| | Inclusion and accessibility: ALi Wiki Project the Visually Impaired | 1 |
| | Inclusion and accessibility – <i>Percorsi Agili</i> web app | 1 |
| | Schools: courses | 1 |
| | Schools: presentations, conferences | 1 |
| | University: courses, seminars, conferences | 7 |
| | Wikipedian in residence | 2 |
| Marcha | Wiki teatro libero contest | 1 |
| Marche 231 | Wiki-docente contest | 5 |
| 231 | WLM competition (Cities that participated) | 225 |
| Malica | Wiki-docente contest | 1 |
| Molise 89 | WLM competition (Cities that participated) | 87 |
| 09 | Schools: presentations, conferences | 1 |

| | 10 Piccoli Musei contest | 1 |
|-----------------|--|-----|
| | Contest for cultural institutions 2020 | 1 |
| | Wiki teatro libero contest | 2 |
| Diadmont | Wiki-docente contest | 8 |
| Piedmont 855 | Wiki-imparare contest | 1 |
| 655 | WLM competition (Cities that participated) | 838 |
| | Schools: courses | 2 |
| | Schools: presentations, conferences | 1 |
| | Wikipedian in residence | 1 |
| Condinio | Wiki-docente contest | 5 |
| Sardinia 380 | Wiki teatro libero contest | 1 |
| 360 | WLM competition (Cities that participated) | 374 |
| | 10 Piccoli Musei contest | 1 |
| Apulia | Wiki teatro libero contest | 1 |
| | Wiki-docente contest | 18 |
| 221 | WLM competition (Cities that participated) | 200 |
| | WLM competition (Local competition) | 1 |

0410 • Geographical coverage of projects

| | 10 Piccoli Musei contest | 3 |
|--------------------|--|-----|
| Sicily | Wiki teatro libero contest | 1 |
| 305 | Wiki-docente contest | 8 |
| | WLM competition (Cities that participated) | 293 |
| | 10 Piccoli Musei contest | 7 |
| | Wiki teatro libero contest | 1 |
| Tuscany | Wiki-docente contest | 5 |
| 288 | WLM competition (Cities that participated) | 273 |
| | WLM competition (Local competition) | 1 |
| | University: courses, seminars, conferences | 1 |
| - | Schools: courses | 1 |
| Trentino- | Wiki-docente contest | 8 |
| South Tyrol 284 | Wiki-imparare contest | 2 |
| 204 | WLM competition (Cities that participated) | 273 |
| Umbria | Wiki teatro libero contest | 1 |
| 91 | WLM competition (Cities that participated) | 90 |

| | 10 Piccoli Musei contest | 1 |
|------------|--|-----|
| | Wiki teatro libero contest | 1 |
| | Wiki-docente contest | 5 |
| | Wiki-imparare contest | 10 |
| | WLM competition (Cities that participated) | 497 |
| Veneto | Edit-a-thon | 1 |
| 524 | Schools: courses | 1 |
| | Schools: presentations, conferences | 3 |
| | University: courses, seminars, conferences | 4 |
| | Workshops and training internships in the field of Cultural Heritage at the Università di Verona (University of Verona): | 1 |

Communication

- ---> New Wikimedia website
- --- New social media strategy
- --- Aims of communication:
 - ---> Raise awareness of the Wikimedia Italia world
 - ---> Reinforce the association's identity
 - ---> Increase the organic and paid coverage of social content
 - --- Acquire new user contacts to increase participation









051 • Changes we want to make

We recognise that our Movement is people-centered and that we make changes in our culture and structures to address the needs and challenges of current participants as well as emerging and future communities. In order for everyone to feel welcome, we will embrace diversity and actively work to remove barriers to improve the user experience for the consumption of and contribution to free knowledge.

WMF 2030 Strategy





052 • Changes we want to make

- Make people the main focus of attention. We appreciate the initiatives and protagonists of the Wikimedia community, even with communication
- Attach great importance to fun and experimentation, allowing you to take initiative and discover the pleasure of being together
- Improve the collaboration atmosphere and quality, paying attention to the well-being of everyone, the spirit of respect, and collaboration

061 • Economic and financial situation

Balance sheet

| ASSETS | |
|--------------------------------|----------------|
| Non-current assets | € 14,712.97 |
| Accounts receivable | € 32,816.66 |
| Miscellaneous receivables | € 341,639.35 |
| Current financial assets | € 2,525,82 |
| Cash and cash equivalents | € 1,387,128.75 |
| Prepayments and accrued income | € 84,411.00 |
| Total | € 1,863,234.55 |
| REVENUES | |
| Value of production and | € 1,378,550.49 |
| miscellaneous revenues | |
| Financial income and charges | € 1,933.80 |
| Total | € 1,380,484.29 |

Income Statement

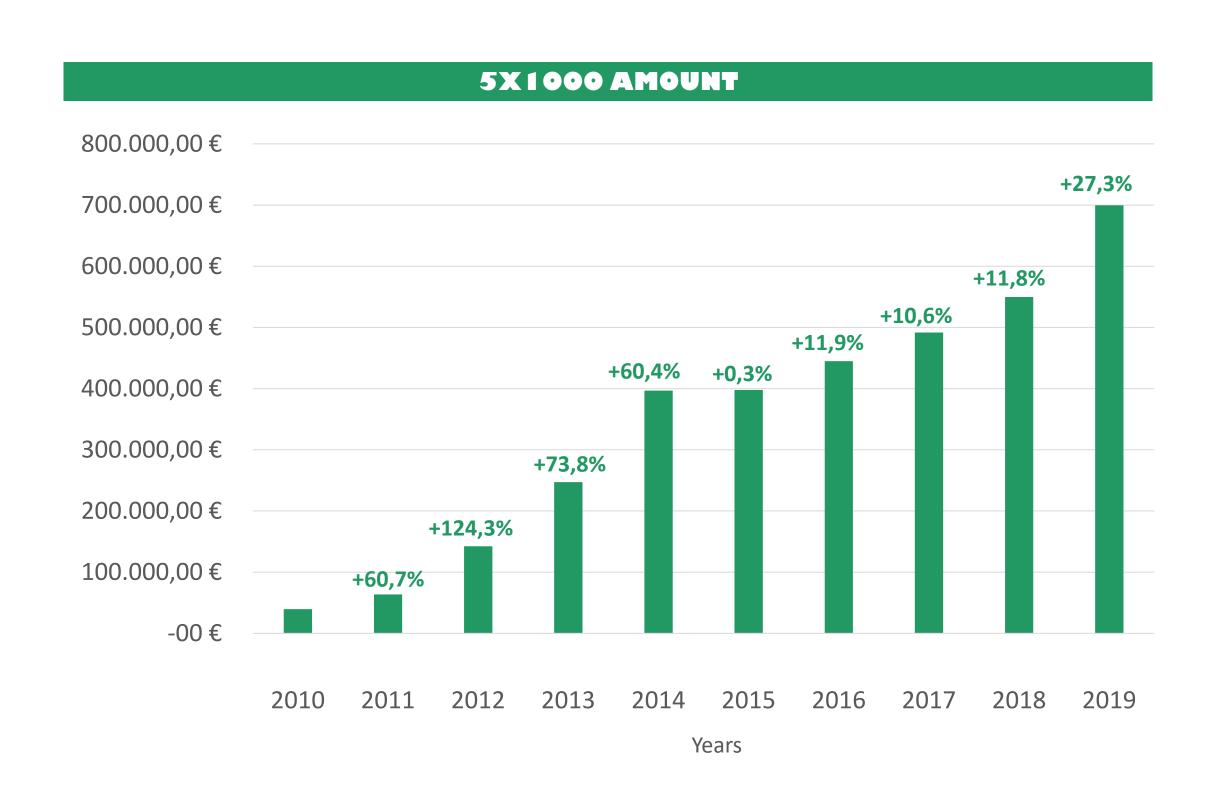
| EXPENSES | |
|---------------------------------------|----------------|
| Costs of production | € 236,400.57 |
| Personnel costs | € 252,168.66 |
| Amortisation, depreciation and | € 3,549.14 |
| impairment | |
| Provisions and other charges | € 38,510.70 |
| Non-recurring incomes and charges, | € 8,611.00 |
| taxes | |
| Total | € 539,240.07 |
| Profit | € 841,244.22 |
| LIABILITIES | |
| Accounts payable | € 10.478,82 |
| Equity | € 916,194.88 |
| Provision for liabilities and charges | € 24,215.81 |
| and TFR* | |
| Other payables | € 5,611.10 |
| Miscellaneous payables | € 56,215.72 |
| Accrued liabilities and deferred | € 9,274.00 |
| income | |
| Total | € 1,021,990.33 |
| Profit | € 841,244.22 |

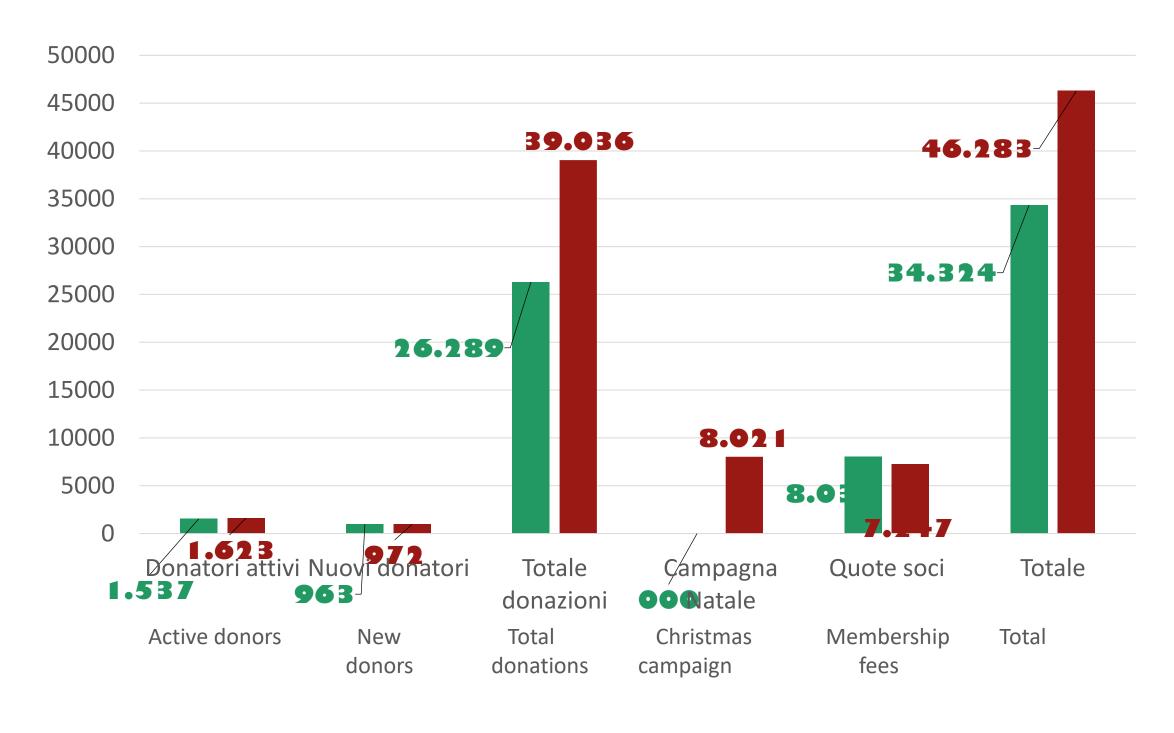
^{*}TFR: a deferred salary payment received upon employment termination.

https://wiki.wikimedia.it/wiki/Bilancio_consuntivo_2020

https://wiki.wikimedia.it/images/3/3f/Relazione_organo_di_controllo_bilancio_31_dicembre_2020_Wikimedia_Italia_.pdf

062 • Economic and financial situation Fundraising





063 • Economic and financial situation

Plans for the future

- ---> diversify the sources of revenue
- ---> involve new audiences
- improve existing relationships
- ---> increase engaging content
- involve volunteers and members in local fundraising
- regularly update donors on activities being carried out and results achieved



THARK YOU